



Mat Inc. Customer Complaint/ Problem Site Assessment Form

Mat Inc.
12402 Hwy 2
Floodwood, MN 55736

888-477-3028
Fax: 218-476-2039
www.soilguard.com
matinc@matinc.biz

This multipurpose document is intended to serve as an official record of Mat, Inc. products and performance for the purposes of quality control and problem resolution. Depending on the issue, not all questions on this assessment form will apply. Answer only those boxes that apply. When answering all open ended questions, please describe in as much detail as possible the issue and circumstances surrounding the event.

Thank You Mat, Inc.

Month Day Year:

FILING DATE: _____ / _____ / _____

SUBMITTED BY: _____

APPLICATION DATE: _____ / _____ / _____

INSPECTED BY: _____

INSPECTION DATE: _____ / _____ / _____

OWNER: _____

SITE ID: _____

LOCATION: _____

DISTRIBUTOR:

END USER/CERTIFIED APPLICATOR:

Company: _____
Contact: _____
Address: _____
City: _____
State: _____ Zip Code: _____
Phone: _____
Fax: _____

Company: _____
Contact: _____
Address: _____
City: _____
State: _____ Zip Code: _____
Phone: _____
Fax: _____

PRODUCT OR PRODUCTS: _____

Month Day Year:

INVOICE DATE: _____ / _____ / _____

Other: _____

INVOICE #: _____

PRODUCT ORIGIN: Floodwood Lenoir Other _____

TYPE OF COMPLAINT: Quality Control Price
Performance Shipping
Service Other: _____

